

## **susan scercy**

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**From:** susan scercy <horseqt7@comporium.net>  
**Sent:** Sunday, May 31, 2015 2:25 PM  
**To:** 'YL Kennedy'  
**Subject:** Susan Scercy progress report update

Hello Dr. Kennedy!

I have verbalized to you over the past couple of years of my sincerest gratitude and appreciation for all of your generous help and support.

I was so pleased and very satisfied that I chose EnVisionary I-Care. This professional program was structured in a way that met my requirements, and was so detailed and easy to follow. This was so important since I had no knowledge, no background of any type of medical exposure. (well, except for the Red Cross-CPR training which was mandatory for the Accounting managers )Financial numbers can stress you out!! ☺

I wanted to recap to you in writing my success in 'retooling' a second career in my life and thank you once again for helping me get there.

You are one of the best!

After researching different medical careers, I chose the "Billing and Coding Specialist"; I went to a Job Fair in Charlotte, NC and decided that

EnVisionary I-Care looked like a good fit. I also learned from them at this event about the WIA program.

The School's program "fit" my learning style:

Classroom lecture, Q&A, 'Hands-on' assistance by the professor

Medical books and Workbooks, Study Guides(understandable by a 'non-medical' person)

Internet Videos-Helped my 'visual-I have to see it' style (and was available to go back numerous times for review)

Dr. Kennedy was always professional, very knowledgeable and personal enough to put one at ease. I never felt intimidated.

Ex: When I experienced 'road blocks' she sometimes would use analogies where I would smile, even laugh when I finally 'got it'.

She really helped motivate me. Learning became fun again! (We did have fun in class)

Dr. Kennedy was understanding about personal conflicts and worked with you.

Ex: I was able to stay within my timeline to graduate by summer when she worked with me due to a medical, outpatient surgery conflict

at the start of my program. It was a few days to work around, which she did with me.

Otherwise, I would have had to wait for the next session. I was so grateful.

Dr. Kennedy was available by email or by phone, depending on the student's urgency, ie, questions to help complete homework assignment.

The program supported an Internship before graduating and helped with job placement after successful completion of the national exam.

Ex: I was fortunate in a 'good match' during my internship in 2012. I completed the national exam with high marks.

I am working at the same Drs. Office today, May 2015 and, I am loving it every day!!

Lastly, I did recommend this program to a friend and she, too, was successful.

Blessings to you,

*Susan Scercy*